

Faucet Cartridge Lifetime Coverage

PEARL® will provide a lifetime supply of replacement cartridges for its faucets.*

Exclusive Remedy

In the event of any defect in the Product that breaches the foregoing warranties, PEARL®, at its option, will repair or replace the defective part of the Product. PEARL® is to be notified with a description of the problem to claim the defective product. In order to notify PEARL® and receive assistance or service under this warranty, the original purchaser may: (1) call 1-604-242-1601 for a consumer service representative who can assist you, or (2) write the consumer service department c/o PEARL® Inc., 115-1231 Burdette Street, Richmond BC, V6V 2Z2, and include a description of the problem, model number, location of purchase, your name, address, phone number and approximate date of purchase, or (3) email PEARL® customer service department by going to www.PearlSinks.com, or (4) notifying the location or distributor from which the Product was purchased. You may be required to return the Product to PEARL® for inspection and proof of purchase may be required.

Limitations & Exclusions

PEARL® WILL NOT BE LIABLE FOR ANY OTHER DAMAGES OR LOSSES, INCLUDING, BUT NOT LIMITED TO, INCIDENTAL AND/OR CONSEQUENTIAL DAMAGES, REGARDLESS OF THE LEGAL THEORY ASSERTED, INCLUDING ANY CLAIM OR BREACH OF WARRANTY HEREUNDER OR ANY OTHER CAUSE, AND WHETHER ARISING IN CONTRACT OR IN TORT (including negligence and strict liability).

All of the above warranties do not cover damages resulting from improper maintenance, repair, cleaning or installation, misuse, abuse, alterations, accidents, natural deposits, natural oxidation, erosion, or force majeure. Damage to the product caused by accident, misuse or abuse is not covered by this warranty. Failure to comply with cleaning instructions may void this PEARL® warranty. PEARL® reserves the right to discontinue or modify any product at any time. All sinks and faucets should be installed by qualified plumbing professionals. PEARL® is not responsible for any issues that arise due to inadequate plumbing.

To claim PEARL® Faucet Limited Lifetime Warranty, the homeowner should email info@pearlsinks.com with the above required documents or call 1-604-242-1601 for a Customer Service Representative between 9 AM-5 PM PDT Monday-Friday.

If you require assistance with installation or malfunction, please contact PEARL® Consumer Service at www.pearlsinks.com or 1-604-242-1601.

*Labour, shipping and handling not included.